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Stelter & Brinck



Since 1956

[Gulf Chemical & Metallurgical Corporation](#) (GCMC) is the largest spent catalyst recycler in the world. Since 1946 GCMC has been recovering strategic metals from used or inactive catalysts, which are then produced into high-purity specialty products. In order to meet their customer’s needs, GCMC partners with clients; they work hand-in-hand with major catalyst manufacturers and steel producers to ensure the purity of the reclaimed metals meet or exceed their customer’s specifications.

In order to optimize the value recovered from the spent catalysts, GCMC’s [manufacturing equipment must be maintained regularly](#). I & E Superintendent, James Miller, relies on Stelter & Brinck to keep the plant’s combustion equipment in tiptop shape. Miller explained that he decided to use Stelter & Brinck because “one of [GCMC’s] sister companies recommended S&B.” He went on to say, “We had a PM done by Stelter & Brinck and were so pleased with the outcome that we’ve been using S&B ever since!” In fact, Miller has invited Stelter & Brinck into the plant to “make recommendations for upgrades, and Stelter & Brinck is currently providing operator training on GCMC’s many burners.”

“Reduced downtime and less frequent tune-ups” are two of the improvements Miller has seen since he’s started using Stelter & Brinck for the plant’s combustion field services. When asked what the biggest reason he continues to choose S&B is, Miller couldn’t list just one- he stated that, “it’s a combination of three.” First, “I like to keep it simple”, Miller explains, “The burner service is hassle-free to schedule. I just pick up a phone or e-mail a service request. It’s that easy”. The second reason Miller continues to use Stelter & Brinck is due to S&B’s reports. The I & E superintendent says, “The detailed reports allow us to make informed decisions.” The third reason GCMC is a repeat customer of Stelter & Brinck’s is because of S&B service technicians. Miller explains, “S&B’s service technicians are friendly, knowledgeable and helpful. Also, the expertise the techs provide leave us feeling confident we choose the right company to accommodate our burner needs.”

Not only is Miller a repeat Stelter & Brinck customer, but he also “recommends Stelter & Brinck’s services to other companies at every opportunity!”